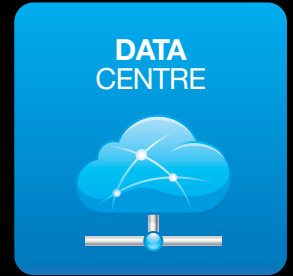


UNIFIED COMMUNICATIONS AS A SERVICE (UCaaS) INFORMATION SHEET



At the heart of every organisation, Unified Communications and Collaboration tools are revolutionising the way organisations are communicating and sharing information. No longer are users restricted by their devices or location, however the costs for implementing a unified communications infrastructure and maintaining one are sometimes prohibitive. With ONI's Unified-Communications-as-a-Service (UCaaS) solution, our customers are able to benefit from the improved collaboration and productivity gains of an Enterprise UC solution delivered as a utility service on a pay-as-you-go model.

INTRODUCTION

ONI's Unified Communications as a Service offering delivers our customers with an IP-Telephony based solution, to enable communication and collaboration from the desktop without the need to acquire the required infrastructure and associated software licensing, maintenance and upgrades. The UCaaS solution enables our customers to:

- Connect employees, partners, suppliers, and customers with the information and expertise they need;
- Access and share video on the desktop, on the road, and on-demand;
- Facilitate better team interactions, dynamically bringing together individuals, virtual workgroups, and teams;
- Make mobile devices extensions of the corporate network so mobile workers can be productive anywhere;
- Innovate across the value chain by integrating collaboration and communications into applications and business processes.

ONI has a wealth of experience of helping organisations take advantage of the revolution that's taking place. Our solutions have improved workforce productivity, increased customer intimacy and innovation.

BENEFITS

Implementing an UCaaS solution provides an always-on, secure and cost effective platform based on the industry leading technologies for Unified Communications and Collaboration at the desktop or mobile device regardless of location. With ONI's UCaaS solution our customers can benefit from:

- Increased employee productivity by connecting, communicating and collaborating directly from the desktop with rich multimedia;
- Controlling mobile costs by making mobile devices operate from a secure, enterprise, managed platform integrated with the core collaboration functionality;
- Providing workforce conferencing experiences that are compelling, productive, and cost-effective;
- Delivering consistent communication services to all of your employees in their choice of workspaces;
- Driving productivity and accelerating team performance. Find the right person and communicate using any medium, anywhere, from any device;
- High Availability, built as standard into the UCaaS offering.
- Lower Overall Costs, with ONI's UCaaS solution, the upfront costs are practically eliminated and ongoing costs are significantly reduced when compared to any physical equivalent.
- Pay-as-a-you-Go pricing. As you would expect from a Cloud Service model, the ONI UCaaS solution provides our customers with nearly no upfront costs and a low monthly operating costs directly related to the resources you are actually using, providing financial accountability and flexibility.

ONI's Hosted Telephony Solutions provide our customers with access to the Cisco Unified Communications enterprise class feature set without the associated costs of licensing, infrastructure and inevitable upgrades that occur in any Cisco Call Manager implementation of their own.

ONI's Hosted Telephony Solutions are offered in a range of solutions from the basic call control and backup telephony service up to the fully resilient centralised SIP circuits with distributed call handling, and of course the ability to upgrade between them.

On top of these telephony solutions, Cisco Unified Collaboration features can be added as optional extras to provide further integration into your existing collaboration tools.

